

Disaster Planning and the Reality of Insurance Claim Outcomes

A Continuing Education Course for Property Managers

Offered Exclusively by Tutwiler & Associates - Provider# PVD269

2.0 Credits - Insurance & Financial Management Category

COURSE NUMBER: 9626816

Description:

Property managers play a key part in both preparing their community for and coordinating recovery efforts related to a catastrophic event. This seminar is designed to help reinforce the connection between good disaster planning and proper claims handling techniques and also demonstrate how planning does not always take into account the reality of what happens after a disaster. The course will demonstrate how the lack of proper plans can impact an insured property damage claim when it is not handled properly during the critical time after a catastrophe like a hurricane. Common pitfalls that can compromise the integrity of the claim leading to delays and inadequate settlements will also be reviewed. The instructor will call upon real life loss scenarios and encourage class participants to discuss situations they have faced in order to bring in additional tips that will help the participants. Participants will gain an understanding of the value of disaster planning and how can result in a positive insurance claim & settlement outcome that best serves their tenant/occupant customers.

Course Outline:

A. Part I - (50 Minutes)

- Introduction of presenters & agenda for the day
- Disaster video showing property loss
- Are you prepared for impact?
- Post loss infrastructure issues
- Insurance claim obligations
- Wrap-up Q&A

Break (10 minutes)

B. Part II (50 minutes)

- Important claim Issues to understand
- Lessons learned from recent claims
- Limiting the disaster after the disaster thru proper disaster planning
- Wrap-up Q&A

Break (10 minutes)

C. Wrap-up Q&A (30 minutes)

Instructors: Charles R. öDickö Tutwiler, C.P.C.L.A. - P.C.L.A. and/or Rick Tutwiler, P.C.L.S.

To schedule a class for your group contact: Rick Tutwiler - 727.599.4224 -

RickTutwiler@PublicAdjuster.com