

Navigating the Property Insurance Claim Minefield

A Continuing Education Course for Property Managers
Offered Exclusively by Tutwiler & Associates - Provider# PVD269
2.0 Credits - Insurance & Financial Management Category

Course Description

Property managers play an important role when property damage occurs following a catastrophic event. They are typically first on the scene and are faced with important decisions that could impact an insurance claim. In this 2 hour workshop, the instructor will review various loss scenarios to educate participants how to address key issues that arise following an insured property loss. The instructor will also review the proper steps to take and address the common mistakes to avoid when dealing with claims property managers most commonly deal with including water, fire & smoke and windstorm damage. Participants will gain an understanding of the necessary steps to ensure a positive insurance claim & settlement outcome that best serves their tenant/occupant customer



The course will be a combination of lecture supported by PowerPoint presentation, along with an interactive Q&A session where the instructor will facilitate discussion of daily participant challenges. The subject matter will be taught based on current Florida insurance law and common practices within prevailing property insurance contracts.

Instructor

Richard P. "Rick" Tutwiler, P.C.L.S.
Florida License #: P006003



Rick is a second-generation public adjuster whose interest in the profession began at an early age after witnessing firsthand how disasters can impact people's livelihoods. He has successfully settled claims involving just about every claim category and has worked major disasters including Hurricane Ike, Irene and most recently Sandy, as well as seasonal tornado events for both commercial and residential properties. He is an appraiser and a certified umpire under the Windstorm Insurance Network certification program. In 2008, Mr. Tutwiler earned the Property Claims Law Specialist (P.C.L.S.) designation from the American Education Institute. Rick is a member of the National Association of Public Insurance Adjusters (NAPIA), Board Member for the Windstorm Insurance Network (WIND) and Texas Association of Public Insurance Adjusters (TAPIA), Community Association Suncoast Chapter (CAI) member and actively involved as a Big Brother in Big Brothers Big Sisters of Tampa. He taught at the

2012 Windstorm Insurance Network Conference alongside a panel of insurance experts educating attendees on "Knowing Coverage and Policy Language: "An analysis of benefits/exclusions following a windstorm loss."

In addition to Florida, he also holds licenses in New York, North Carolina, South Carolina, Tennessee, Georgia, Texas and the U.S. Virgin Islands.

To schedule a class for your group contact: Rick Tutwiler - 727.599.4224 - RickTutwiler@PublicAdjuster.com

