



June 29, 2022

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**RE: THE ABACO CLUB ON WINDING BAY | MARSH HARBOUR | ABACO, THE BAHAMAS  
HURRICANE DORIAN: SEPTEMBER 2, 2019**

Dear Larry & Rick,

I am writing to you today on behalf of The Abaco Club on Winding Bay, management, and the entire staff to emphasize our gratitude for and satisfaction with your insurance adjustment work, which resulted in a positive outcome for our community. Without your professional expertise we would not have known how to assemble our claim or properly document it, nor would we known what to ask for.

In the immediate aftermath of the storm, our efforts were focused on crisis management to ensure the safety and wellbeing of our team. Our plates were full as we worked to import emergency aid, provide temporary housing, and resume business operations. Looking back at the scores of insurance company personnel who eventually arrived, we are glad you were on our team. You were always a step ahead – we appreciate your situational awareness and your efforts on our water and waste facilities, our retail operations, and your support of our club ambassador, among other items.

Your efforts resulted in an outcome that not only justified your fee, but more importantly helped us to recover and keep positive momentum for hundreds of others in Abaco who we consider extended family. You are experts in your field, and we would recommend you to anyone in need of professional insurance support in their time of need.

My best regards,

Tommy Southworth  
President & COO, Southworth Development

