



GEOGETOWN OFFICE PARK  
1301 W. FLETCHER AVENUE • SUITE A  
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October 25, 1999

Mr. Charles R. Tutwiler  
The Lincoln Center  
5401 W. Kennedy Blvd.  
Suite 986  
Tampa, FL 33609

Dear Dick:

I just wanted to thank you so much for your help and expertise with our recent termite problems. Your words for the insurance company were just what they needed to hear! Eventhough we are still battling over another wall that has been eaten thru they did settle on the wall that was in danger of collapse.

We hope that we can return the favor some day. Again, thank you for taking the time and trouble to assist us.

Sincerely,

NORTH AMERICAN TITLE CORPORATION

A handwritten signature in cursive ink, appearing to read "Deborah A. Perez".

Deborah A. Perez  
Vice President