

August 29, 2007

Dear Rick,

What an ordeal!

Dealing with insurance companies paled in comparison to hurricane Wilma. Had it not been for your tenacity and diligence I would not have been able to complete the repairs to my property. Thank you again for representing my needs and being so kind and fair. I hope I will never need your services again but it's reassuring to know you're there. I think your company is the best there is and I would be proud and confident to recommend your services to anyone in need. Thank you again.

Audrey Samz