

**SureSnap**  
Fastener & Trim, Inc.

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December 7, 1992

Mr. Charles R. Tutwiler  
2203 N. Lois Avenue  
Airport Executive Center  
Suite 416  
Tampa, FL 33607

Dear Mr. Tutwiler:

There are not enough adjectives to express how ecstatic I am for the settlement that you made with Hartford Insurance on our behalf for damages that were incurred due to Hurricane Andrew.

I have been in business most of my adult life, and I have never met a person with your professional demeanor who has the ability to negotiate with such dignity.

I can't thank you enough for the wonderful settlement that you secured on our behalf. I am extremely grateful to you.

Sincerely,



Elaine Shure  
President  
SURESNAP FASTENER AND TRIM, INC.