

**Mr. and Mrs. George Tranos**

50 South Bay Avenue  
Amityville, NY 11701  
631-691-1801

Mr. Frank G. Fortson  
Charles R. Tutwiler & Associates  
5401 W. Kennedy Blvd. Suite 757  
Tampa, FL 33609

December 24, 2013

RE: Ortiz-Tranos Claim 14081 - 50 S. Bay Ave. Amityville, NY 11701

Dear Mr. Fortson,

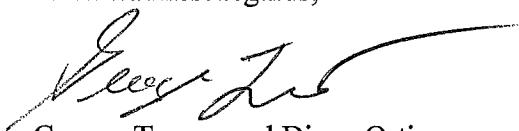
Thank you very much for all of your assistance in obtaining a supplemental payment for our insurance claim from Superstorm Sandy. We have obtained payment from Travelers Insurance for a total of \$61,716.33. The structure supplemental claim payment was \$19,716.33 and the contents payment was \$42,000.00. Find enclosed a check for \$7,405.96 which is 12% of this total as agreed (\$61,716.33 x 12%).

Having suffered through the aftermath of the storm and its attendant flooding and devastation, it was a tremendous struggle to rebuild and to obtain insurance reimbursement for our loss. It was an additional burden to go through the check endorsement process with our mortgage bank. Even after all of that, we knew that we were not getting the money that we were entitled to under our policy.

It was a great to find a professional and compassionate person and company such as you who could help us negotiate the maze of complexity that is the insurance industry. Thank you again for your timely and helpful advice and all of the efforts that you expanded on our behalf.

Please feel free to use us as a reference.

With warmest regards,



George Tranos and Diane Ortiz