

RICARDO SANTAYANA, M.D., PA.

3201 W. Waters Avenue, Suite B

Tampa, Fl 33614

(813) 932-7303

September 21, 2010

To whom it may concern:

This is to inform you that Mr. Rick Tutwiler represented me dealing with the insurance company when a car drove into my medical office waiting room.

The dealings were prolonged because of a lot of red tape with the city of Tampa, but the end result has been positive in that we received everything we needed to get back to normal functioning.

Yours,

A handwritten signature in cursive script that reads "R. Santayana". The signature is written in black ink and is positioned above the printed name.

Ricardo Santayana, M.D,