

August 15, 2012

Richard P. Tutwiler, P.C.L.S.
Charles R. Tutwiler & Associates, Inc
5401 W. Kennedy Blvd., Suite 757
Tampa, FL 33609

Dear Rick:

We want to thank you for your outstanding work in helping us obtain proper compensation for the water damage that occurred at our condominium in Sarasota.

The damage was quite extensive, but the insurance company was giving us the run-around until we engaged you. Your knowledge of how the process worked, your experience, attention to detail, and general overall expertise were stellar, and made a huge difference to the outcome. Particularly impressive was your persistence when dealing with often difficult and contentious representatives of the insurance company.

I am a recently retired research manager, my wife Jasbir is a Realtor, and as experienced professionals we generally assume that we know how to deal with service providers such as insurance companies. However, the length and complexity of the process for an insurance claim of this kind – the back and forth with the insurance company, their multiple visits to assess the damage, the possible need to move to an arbitration process, and so on – made it clear that the services of an expert such as yourself are essential for a satisfactory outcome.

We would enthusiastically recommend you to anyone who is filing a loss claim with an insurance company. Please feel free to pass on this letter to any potential client, and they are also welcome to contact me if they require further information.

Sincerely



Lakhbir Hayre, [REDACTED]
[REDACTED]