



VAN HOOK
PROPERTIES

11.24.10

To Whom It May Concern,

I have recently had the opportunity, in my capacity as a Realtor, to work alongside Rick Tutwiler on a severely flood damaged condo for my clients.

Rick went over and above the call of duty, communicating regularly and responding promptly to questions from both the condo owner and myself. This was not a large claim for his company but he always made himself available and worked diligently for a positive outcome.

I have no reservations in thoroughly recommending using Rick for any insurance related issues. He was able to negotiate a claim for my owners to the full extend of their policy limits, an achievement well beyond our expectations.

Please do not hesitate to contact me if you would like me to discuss our experience with you personally.

Best Regards,

Deborah Scott

Realtor

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